



Bob Feldman

Cross-Cultural Communication and Presentation Skills
Trainer, Coach, Speaker, Facilitator, Author, Actor
M.Ed., University of Illinois, USA
Professional Member, Asia Professional Speakers-Singapore
Certified Belbin Team Roles Facilitator
Certified Personal Efficiency Program (PEP) Facilitator

Experience: 15 years Theatre, 5 years Management, 20 years
Training/Coaching
Location: Singapore, Sri Lanka and Germany
Languages: English and German
I lived in: USA, Germany, Sri Lanka and Singapore

Expertise at a glance

Working across cultures with teams and individuals, I have found that the majority of issues, misunderstandings and disconnects arise solely due to poor communication. The inability of people to express themselves clearly and articulately sabotages their best efforts, as does the unwillingness to let go of old habits and look at the situation from the other person's shoes. In my role as trainer and coach, I help organisations and individuals uncover the gaps between intention and action, wishful thinking and reality, energy and lethargy, words and tone of voice, speech and body language: to sense, feel, understand and be open to change and improvement. When a gap is revealed, the light bulb of recognition shines and a desire for action is kindled. I help people develop skills to raise their capabilities to a higher professional level, to communicate and present with confidence, clear purpose and structure, and with vocal and visual impact to inform, influence and persuade, and to gain commitment and active involvement for the success of each individual and of the team. My coaching work creates immediate rapport and an environment of engaging interaction and exercises to activate the body and voice, cultivate deep listening, encourage reflection and integration of concepts, and to take solution-oriented action towards one's goals. Whether virtually or in person, the resulting improvement is seen and felt by the person as well as by colleagues, lifting confidence, effective communication and productivity.

My Resource Values are Connecting, Flexibility, Wisdom

Professionally I put my heart into creating the space for people to express themselves outwardly with energy and engagement and to explore themselves inwardly for deeper understanding and meaning.

I have seen that when people feel deeply listened to, they become open to and ready for change.

Three words that my clients often use to describe me are creative, insightful and inspiring.